



# BOOKING FORM

**MICKEY'S MANOR**  
**2914 Sunset Retreat Court**  
**Sunset Lakes**  
**Kissimmee**  
**Orlando**  
**34747**

**Tel: 407 397 2338**

**Lead guest name:** \_\_\_\_\_

**Home Address:** \_\_\_\_\_

\_\_\_\_\_

**Telephone No's:** \_\_\_\_\_

**Number of guests** \_\_\_\_\_  
**Staying at the villa**  
**Max 8 + baby**

**Names of guests:** 1. \_\_\_\_\_

Inc. ages if under 18

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

7. \_\_\_\_\_

8. \_\_\_\_\_

**N.B. Only guests who are named on this booking form may stay at the villa**

**Dates of stay:** From \_\_\_\_\_ to \_\_\_\_\_

Our check-in times are 4pm and check out time is 11am. On occasion we may be able to offer late check out please email me for details.

**Arrival airport:** \_\_\_\_\_

**Pool heating:** Yes or No - please circle

\$25/15 per day

**Payment detail:**

**Rental rate agreed** \_\_\_\_\_ Per night/week

**+ Extras i.e. pool heat** \_\_\_\_\_

**Security deposit:** \_\_\_\_\_

\$400/300

**Total Payable** (10 weeks) \_\_\_\_\_

Prior to departure) -----

**Payment preference:** Cheque - bank transfer - PayPal - please circle

(Charges may apply)

**Deposit enclosed with completed form:** \_\_\_\_\_

(150/\$200 per week)

Please return the completed booking form to:

Mrs J Harrison  
225b Bramhall Lane South  
Bramhall  
Cheshire SK7 3EP

Or scan and email to: go2disneyvillas@hotmail.co.uk

Or fax to: 0161 482 2211

**Now please read the enclosed booking terms and conditions and sign them.**



## MICKEY'S MANOR VILLA BOOKING TERMS & CONDITIONS

Mickey's Manor is a privately owned home and therefore our terms and conditions reflect this and we'd please ask that you treat our home as you do your own and in return you are welcome to use it as such.

- 1 All bookings are confirmed on receipt of a deposit, this is a non-refundable deposit. (150/\$200 per week / part week )
- 2 The full outstanding balance is required at no later than 10 weeks prior to your holiday.
- 3 A 300/\$400 deposit is required when making full payment. This is a security deposit and will be returned once the property is checked on your departure (usually within 2 weeks of your return). You will be advised of any damage and the relevant costs other than general wear and tear. Small breakages etc. e.g. glasses etc. we usually ask our guests to replace themselves at a very small cost please as accidents do happen.
- 4 **Check in time is 4pm on the day arrival and check out time is 11am on the day of departure.** These times are strict as we require sufficient time to clean the villa once guests have left to ensure it is ready for new guests arriving. We are able to arrange late checkout on occasion please ask.
- 5 The villa sleeps 8 people plus a cot comfortably and our insurance covers up to this number of guests only so please no extra guests. Please indicate on the booking form if you require use of the cot and/or highchair. There is also free use of a stroller.
- 6 There is a safe available for guests to use, this can be found in the master suite closet.
- 7 Pool alarms are fitted to each door leading out onto the pool decking area; please do not switch them off. These are required in all rental homes to advise guests when the doors are opened to ensure the safety of young children.
- 8 Pool rules – The pool is there for your enjoyment, however we wish all our guests to stay safe and play safe. Please no diving or dangerous activities in the pool and decking area. The homeowners take no responsibility for accidents that occur. Please do not swim when stormy weather is present or when it is expected, as this can be very dangerous. Please do not swim alone or allow children to use the pool unsupervised. Pool hours are strictly between 8 am and 10pm. Please ensure the doors to the cage surrounding the pool remained closed at all times. The netting helps to keep nasty insects out of the pool area and it also provides around 20% sun protection. (You still need to use a good sun protection cream as the Floridian sun is especially strong all year round) Please shower before and after using the pool, there are towels available for your use. If you wish to eat Al Fresco, please use the unbreakable crockery as breakages can occur and are very dangerous in the pool area.
- 9 Our home is strictly a non-smoking villa. If you wish to smoke please do so outside in the pool area, you will find ashtrays for your use. Our home is fitted with smoke alarms.
- 10 Our home is fitted with a lockbox, which houses the key to the villa. You will be given a 4-digit code, which opens and closes the box. Please use this rather than take the keys out with you, as locksmith charges are very high if you were to lose the key.
- 11 Our home is kitted with all kitchen utilities inc. washing machine, dryer, microwave, dishwasher, oven, fridge freezer (with ice maker & drinks dispenser), waste disposal, coffee machine, and various other equipment. Please read the owners manual which you will find in our villa to ensure you are aware of how they work to mitigate against accidents, damage etc.
- 12 The games room is in the garage and is provided for our guests to use at their leisure. Please ensure that care is taken when using the games and that you report and damage incurred immediately to our management company. Pool table repairs can be costly so we ask that you supervise young children.
- 13 As a guest on Sunset Lakes you are entitled to fish from the Lake opposite our home. Please respect the wildlife however and return any of your catch back into the lake.
- 14 Please do not feed any wildlife that you may come across especially Racoons. These appear to be quite cute animals, they aren't. Instead they are destructive, greedy animals that are known to carry some disease etc. Ensure that you tie up rubbish bags and bin lids are securely in place when left for the trash collectors. You have no idea how clever these creatures are. You may also see cats and other animals, again please do not feed them as it encourages them to bring along their friends and before we know it we'll be overrun with the areas wildlife. We have had guests who have fed racoons, and we have then been faced with bills to repair the cage area, which has been very costly.

- 15 We will provide you with the contact details of our management company. They will visit you at the start of your holiday to introduce themselves. They are available at the end of a phone if you have any concerns at all.
- 16 You will find information relating to the villa management company within the villa including an informative booklet from both them and our family. Please take time out to read this information to ensure the safety of yourselves and to help your holiday run smoothly. It includes information on how to use the various appliances etc.
- 17 To ensure comfort, security and peace of mind the villa is registered with the State Authorities and is in full compliance with all relevant legislation.
- 18 You will find a number of signs around the villa and pool area providing information on safety etc. please adhere to these.
- 19 We provide a floor plan of our home which indicates where the escape routes are in case of fire etc. please take a look at this on your arrival.
- 20 As Florida has a sub-tropical climate every care has been taken to ensure you don't happen to bump into any of these unwanted bugs. However care must be taken with food that is left uncovered. Apart from spoiling and contaminating areas food left uncovered can attract insects very quickly. Any added costs for pest control services incurred from lack of care in this may be passed to you.
- 21 We strongly recommend that you ensure you have adequate Travel Insurance to cover eventualities such as cancellation, accident, airport flight delays, loss of baggage, sickness and damage. A policy that has personal liability is preferred.

**Cancellation Policy**

In the event of your needing to cancel the following conditions will apply.

- 1 Up to 10 weeks prior to departure – **Deposit lost**
- 2 10 Weeks or under – **Full cost of holiday lost**

**In the event of last minute bookings, full payment is required (i.e. 6 weeks or less before the dates of your stay)**

**Liability**

The owners and their agents do not accept liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused as a result of use of the pool, spa, villa and amenities. It is the responsibility of an adult member of the party to ensure that children are **always** properly supervised when in the pool, spa and deck area. Guests are advised to read pool rules prior to using the pool area.

The owners or their agents cannot accept responsibility, be responsible or be liable in respect of damage or changes caused by forces out of our control, e.g. strikes, floods, closure of airports, weather conditions (hurricanes etc).

We will not be held liable if any of the facilities within Mickey’s Manor Villa are not available during your stay. We will endeavour to fix or rectify the problem as soon as possible, however sometimes problems do occur that unable to be fixed quickly.

- 1 The signing of the Booking Form (sent by post) by the party leader confirms the acceptance of the terms and conditions set out and shall be binding on the person(s) booking and intending to occupy the premises.  
This contract is made on the terms of these booking conditions, which are governed by English Law, and the jurisdiction of the English Courts. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

I have read and understood the terms and conditions outlined in this booking form and agree to abide by their contents.

**SIGNATURE:** \_\_\_\_\_ **DATED:** \_\_\_\_\_

**AND FINALLY...** ... ..

**If there is anything you are concerned about prior to your holiday or alternatively anything you wish to know more information about, please do not hesitate to contact us. As regular visitors to Florida now we like to share our experiences with you to ensure that our guests enjoy their holidays as much as we enjoy our holidays there.**

**CONTACT DETAILS:**

Julie & Dean Harrison

**TELEPHONE NUMBERS:**

**HOME: + 44** 1 61 439 1563

**MOBILE:+44** 7 834 461 272

**VILLA DETAILS:**

MICKEY’S MANOR

2914 SUNSET RETREAT COURT, KISSIMMEE, FLORIDA 34747

*Thank you for booking our home*